

General conditions hirer chalet

For a pleasant course of your stay, we ask your cooperation for the following points:

1. Arrival and departure

- Day of arrival: between 15h00 and 18h00 you can register at the reception.
- Day of departure: between 09h00 and 10h30 at the reception.

2. The chalet

- At your arrival check the chalet for order and cleanliness, also check the inventory if everything is present. If you notice any irregularities or shortages, you can report this to the reception.
- Household waste deposit in the container at the entrance of the camping. Plastics you can deposit in the blue garbage can, just outside the camping are glass containers.
- At your departure, the hirer has to do the cleaning of the chalet:
 - o Wash all the dishes and put them back in the cupboards;
 - o Empty the refrigerator and freezer and wash them;
 - o Cleaning the stove and countertops;
 - o Clean the microwave;
 - o Clean cushions of the seat and chairs;
 - o Cleaning toilet with the product that is present in the chalet;
 - o Clean all sinks (kitchen and bathroom) and shower tray, remove hair;
 - o drying the windows of the shower with a towel;
 - o check if all the cupboards are empty;
 - o (wet) mopping the entire floor (also under the beds);
 - o Heaters off (boiler and refrigerator on!);
 - o Terrace: clean with brush;

An vacuum cleaner is also available at the reception.

if not inadequate, a charge of 85 euro will be charged.

- If you do not want to do the final cleaning, you pay 85 euro cleaning costs. In this case, we check the chalet at your departure if the inventory is complete and undamaged, the chalet is left tidy, no waste or dishes has left behind.

- Blankets and pillows are present in the chalet, but **duvet covers and pillowcases are not!**
It's possible to rent duvet covers and pillowcases at the reception, it will cost 10 euro per person. Also **towels are not present!**
- In case of damage or shortage to the chalet or the inventory, the deposit of 200 euro will not be returned and any costs can be charged to the hirer.
- It is forbidden to smoke in the chalet!
- Early departure, for whatever reason, will not be refunded. Sublease and transfer are not allowed.
- Pets are allowed, with the consent of the owner of the camping site.
- On request you can get a baby bed and / or chair for free. (limited amount)
- You can place only one car at a rented chalet. By paying the deposit at arrival, you also receive a cart to enter or leave the camping site (from 8 o'clock morning till 22h30 at night). After 22h30 you can place your car outside the camping site.
In case of loss of this cart, half of your deposit will be retained.
- It is forbidden to place small tents, trailers or vans on the rented parcel.
- On request you can ask extra blankets or an sun umbrella at the reception.

3. Booking

- Half of the total rent must be paid within 14 days after the reservation.
- The remaining half of the total rent and the deposit must be paid on arrival.

- The deposit per chalet is 200 euros, it must be paid in cash at the reception or via reservation with your credit card
- If the tenant has not arrived within 24 hours after the check-in date, the deposit expires complete and the lease automatically cancelled.
- We do not rent chalets on unaccompanied youths under 18.

Every camper is required to comply with the internal rules of the campsite. It hangs out at the reception.

We wish you a pleasant stay in our campsite!

For all information about Koksijde and surroundings, you are always welcome in our reception.

After reception hours, please contact us on the parlephone hanging next to the door of the reception or call (0032) (0)58/51.22.39